JSER MANUAL

Update DP4 Manager

Rev 1.0

Date: 14/07/2017



Name:	DiagProg4 – DiagProg4 Update and activation via Manager
Device:	DiagProg4
Date:	02.08.2017



DiagProg4 Manager

In order to ensure stable operation of the device, manufacturer recommends regular update of the DiagProg4 software to add new programs, improve functionality, modifications, and removal of any software errors.

Software activation is used to launch software or to unlock the device (Time-Lock).

Procedure:

- 1. Download DiagProg4 Manager via www.diagprog4.com section download and install it on
- 2. Connect device via USB to PC and run DP4 Manager (external power supply is required)
- 3. Select an icon:







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1. Downloading DiagProg4 Manager



Download DiagProg4 Manager and install it on PC





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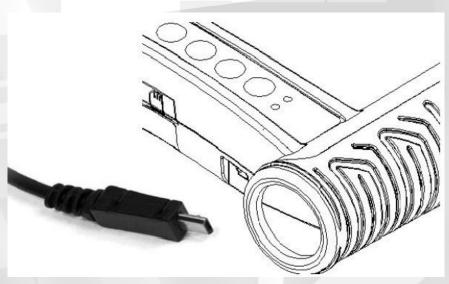
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2. Connection



Connect your DP4 to your PC using a miniUSB cable and wait for Windows to install the necessary drivers. As the installation proceeds successfully, we can enable DiagProg4 Manager.



Dp4Manager.exe

NOTE: DP4 is not powered from the USB port so external power source is needed, e.g.: 12V power supply.







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3. Downloading and installing Update / Activation

DiagProg4 Manager, a desktop with After running will menu appear. Select update/activation icon ad select where to save file. System checks current SW version and inform us about available update.



File location window





System will restart the device to install a new Update / Activation





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Exemplary problems:

Problem	Solution
Device is freezing or power supply	Restart your device and start process again
has been disconnected whille	
downloading update/activation	
Device is freezing or power supply	Restart your device and start process again
has been disconnected whille	
installing update/activation	
After downloading update/activation	Check if the device has a microSD card.
device restarts but does not install	
Update	
Following message is displayed when	You have current software version
downloading update/activation:	
"No new update available"	

Note: If you have any problems listed above, please report it by Support form via www.diagprog4.com or email support@elprosys.com.

next

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